



## Helpful Information & Phone Numbers

In an effort to make your move more comfortable and smooth, your Life Realty team has put together this list of phone numbers and helpful hints. Please understand that all of your utility services are handled by the utility companies and are not within our control. The sooner you call for your service hook-ups/changes, the less you will have to worry about on your move-in date.

### **City of West Sacramento (garbage/Recycling, water and sewer) 916-617-4589**

We will set up the account for the delivery of your garbage, yard waste and recycling cans. Tenant must fill out "Authorization For Tenant Billing" before the City can properly bill your utilities

### **P.G.&E. (gas and electric utilities) 800-743-5000**

Please make sure to contact PG&E and switch service to your name effective on the start date of the lease

### **Postal Service West Sacramento main office 916-556-3406**

Located at 1601 Merkley Ave, W. Sac. 95691

Please remember to bring your I.D. and proof of residence in order to receive your mail keys.

### **SBC (telephone) 800-310-2355**

Call right away to set up your phones. You do not need to be at home when they hook up your phones, however it is a good idea if you are.

### **Charter Communications (cable service/Television) 866-731-5420**

A responsible party must be present in your home for your cable service to be activated.

### **Washington Unified School District 916-375-7600**

If you have school aged children, make sure you call right away for school registration dates.

[www.wusd.k12.ca.us](http://www.wusd.k12.ca.us)

### **Other phone numbers for your future reference:**

West Sacramento Chamber of Commerce: 916-371-7042

West Sacramento Fire Department 916-617-4600

West Sacramento Police Dept. (Non-emergency) 916-372-2461

For Emergency Dial - 911

County of Yolo 530-666-8150

### **Shea Homes Customer Service Dept. Fax: 925- 245-8850**

**Do not call the customer service department unless you have faxed in a Customer Service Request first.** The system does not work unless they have logged in that request. You may pick up a copy at the sales office. Or, visit our website at [www.sheahomes.com](http://www.sheahomes.com) and you will find an electronic version there. The phone number for customer service is (888) 824-7432.

### **Shea Homes Emergency Hotline: 800-SOS-SHEA 800-767-7432**

This hotline is for emergencies only. Remember, not all repair needs are considered an emergency, so refer to your homeowner's manual and Shea Homes Warranty for assistance.